User Feedback & Comments

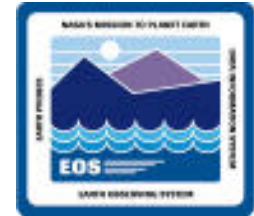## Nitin Vazarkar

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31 January 1996

User Feedback and Comments

- **Getting feedback and suggestions from the users is a primary goal of Ir1**

- **This feedback will be provided directly to the subsequent release teams for further assessment and action**

- **Several feedback channels provided to collect data**
  - **email: Free form comments and suggestions from the community to ir1fb@eos.hitc.com**
  - **Telephone: Call any member of the sustaining engineering staff**
  - **URDB: Link on the Ir1 WEB page**
  - **BBS: Post comments (info.ir1fb newsgroup@newsroom.hitc.com)**

- **Suggested topics for feedback and/or Ir1 user collaboration**
  - **Suggestions for improved use of Ir1 tools in SSI&T**
  - **Refinements in SSI&T procedures**
  - **Recommendations for improving interfaces with external data providers**
  - **Suggestions for**
    - **Adding new requirements**
    - **Enhancing user interfaces**
    - **Performance improvements**

Feedback to the Users

- **Ir1 activities and events will be posted to**
  - Ir1 bulletin board (info.ir1@newsroom.hitc.com);(moderated)
  - Ir1 WEB Page (URL:http://newsroom/ir1/ir1)
- **Proposed Ir1 WEB page contents**
  - Documents
  - Training material
  - Contact information
  - FAQ
  - Reports (statistics, metrics, response times, NCR status)
  - Available patches
  - Links to EDHS, URDB, NCR Page, IV&V page, etc.
- **Users can share information among themselves on the bulletin board (info.ir1disc)**